E UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED

In re Application of: Arthur S. HASELTINE

001 0 5 2001

Application No.: 09/752,980

Examiner: not yet known

Technology Center 2100

For:

Filed: December 29, 2000

Art Unit: 2161

MERCHANDISE RETURN SERVICES

PRELIMINARY AMENDMENT

METHOD AND SYSTEM PROVIDING OUT-SOURCED,

Attn: Box Non-Fee Amendment

Commissioner for Patents Washington, D.C. 20231

Dear Sir:

Please amend the above-identified application, prior to examination, as follows:

IN THE CLAIMS:

Cancel claim 5, without prejudice.

Add new claims 14-20 as follows. No new matter is added.

An out-sourced merchandise-return system for a plurality of remote merchandisers,

comprising:

a plurality of remote merchandisers providing merchandise which when purchased is forwarded along with an input record that is associable with further information;

a distributed purchasing public of any of the remote merchandisers' merchandise;